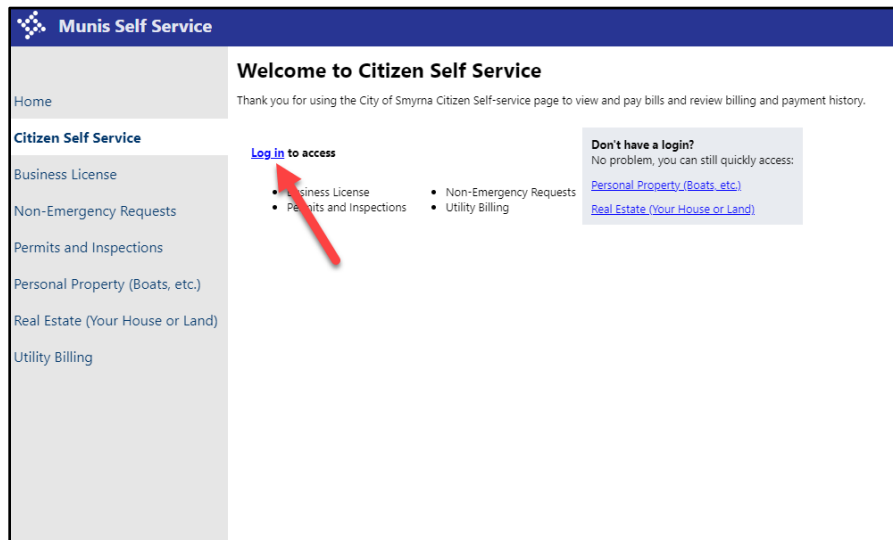


LOGIN ASSISTANCE FOR CITY OF SMYRNA ONLINE BILL PAY

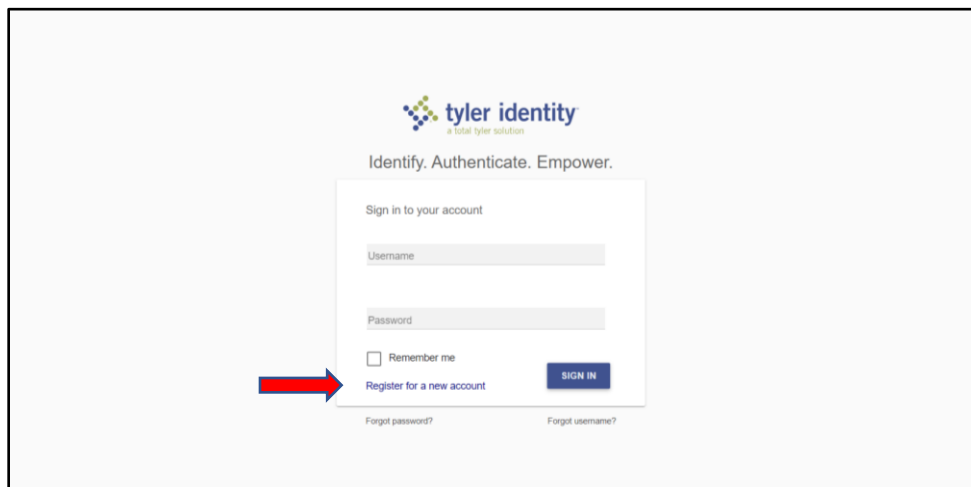
If you are having trouble logging into your online bill pay account, please use the following quick guide to gain access:

Please be sure to log onto the system using this link: <https://portal.smyrnaga.gov/mss/citizens/default.aspx>. If you previously bookmarked the page it will need to be updated with the new address.

On the Citizen Self Service page select “Log In”



When you reach the main login page (below) you will need to “Register for a new account”



Once you have completed your registration -- you should be able to access to your account.

If you are unable to log in, please refresh your browser history which may be defaulting to the old system and try to log in again.

IF YOU NEED ASSISTANCE WITH THE REGISTRATION PROCESS OR ARE STILL EXPERIENCING DIFFICULTIES LOGGING INTO YOUR ACCOUNT PLEASE CONTACT DAN CAMPBELL AT 678-631-5528.